

















Agenda ID: 290

VIAMED Feedback - Product Feedback Positive

Issues in VIAMED Feedback - Product Feedback Positive

All	Expand	Issue	Created By	Created On	Currently With	Subject	
✖ Live	⬇	125582	Catrin Hird	06/08/18	Steve Nixon	Flowsensor APC Customer Feedback Questionnaire	
✖ Live	⬇	125581	Catrin Hird	06/08/18	Steve Hardaker	Flowsensor APC Customer Feedback Questionnaire	
✔ Complete	⬇	125580	Catrin Hird	06/08/18	Derek Lamb	Flowsensor APC Customer Feedback Questionnaire	
✖ Live	⬇	124140	Ryan Swaine	17/07/18	Steve Nixon	Evaluation Sample of compatible Draeger Neonatal Flow Sensor Insert	
✔ Complete	⬇	123903	Ryan Swaine	12/07/18	Ryan Swaine	TT-480 0310097 fitted to Inspiration/Inditherm LifeStart	
✖ Live	⬇	121737	Catrin Hird	05/06/18	Steve Nixon	Vet - Poultry Study - Pilot study of long-term anaesthesia in broiler chickens	
✔ Complete	⬇	121736	Catrin Hird	05/06/18	Derek Lamb	Vet - Poultry Study - Pilot study of long-term anaesthesia in broiler chickens	
✔ Complete	⬇	121735	Catrin Hird	05/06/18	Steve Hardaker	Vet - Poultry Study - Pilot study of long-term anaesthesia in broiler chickens	
✔ Complete	⬇	121109	Ryan Swaine	29/05/18	Steve Hardaker	0110039 - R-22VA For Atom - Feedback	
✔ Complete	⬇	121108	Ryan Swaine	29/05/18	Steve Nixon	0110039 - R-22VA For Atom - Feedback	
✔ Complete	⬇	112871	Sarah Walton	22/01/18	Steve Nixon	Darlington Memorial Hospital - Part number 0330120 Ceratherm 600-2 Ceramic Heating Element	
✔ Complete	⬇	112870	Sarah Walton	22/01/18	Jonathan Connor	Darlington Memorial Hospital - Part number 0330120 Ceratherm 600-2 Ceramic Heating Element	
✔ Complete	⬇	112869	Sarah Walton	22/01/18	Catherine Spence	Darlington Memorial Hospital - Part number 0330120 Ceratherm 600-2 Ceramic Heating Element	
✔ Complete	⬇	112868	Sarah Walton	22/01/18	Derek Lamb	Darlington Memorial Hospital - Part number 0330120 Ceratherm	

						600-2 Ceramic Heating Element	
✓ Complete	↓	99378	Steve Hardaker	25/07/17	Steve Nixon	SpiroTrue A and H feedback	
✓ Complete	↓	93663	Ryan Swaine	28/04/17	Steve Nixon	Versastream - Respirationics	
✓ Complete	↓	91363	Katie Evans	21/03/17	Steve Nixon	AN300 - Feedback from McClaren Racing	
✓ Complete	↓	81897	Catrin Hird	19/10/16	Steve Nixon	Capnograph 4410520	
✓ Complete	↓	81896	Catrin Hird	19/10/16	Steve Hardaker	Capnograph 4410520	
✓ Complete	↓	81895	Catrin Hird	19/10/16	Katie Evans	Capnograph 4410520	
✓ Complete	↓	81894	Catrin Hird	19/10/16	Derek Lamb	Capnograph 4410520	
✓ Complete	↓	77895	Catrin Hird	26/08/16	Steve Nixon	SOR734 feedback: Colin Clark Great North Air Ambulance Service	
✓ Complete	↓	77894	Catrin Hird	26/08/16	Steve Hardaker	SOR734 feedback: Colin Clark Great North Air Ambulance Service	
✓ Complete	↓	77893	Catrin Hird	26/08/16	Derek Lamb	SOR734 feedback: Colin Clark Great North Air Ambulance Service	
✓ Complete	↓	74670	Sarah Walton	11/07/16	Steve Nixon	Customer Feedback - SOR723	
✓ Complete	↓	74669	Sarah Walton	11/07/16	Ryan Swaine	Customer Feedback - SOR723	
✓ Complete	↓	74668	Sarah Walton	11/07/16	Derek Lamb	Customer Feedback - SOR723	
✓ Complete	↓	74667	Sarah Walton	11/07/16	Catrin Hird	Customer Feedback - SOR723	
✓ Complete	↓	64615	Catrin Hird	10/11/15	Steve Nixon	Posey Foam Trach Ties	
✓ Complete	↓	64614	Catrin Hird	10/11/15	Keith Taylor	Posey Foam Trach Ties	
✓ Complete	↓	64613	Catrin Hird	10/11/15	Derek Lamb	Posey Foam Trach Ties	
✓ Complete	↓	63490	Derek Lamb	06/10/15	Ryan Swaine	Draeger neonatal flow sensor	
✓ Complete	↓	63464	Derek Lamb	06/10/15	Jonathan Connor	capnograph power	
✓ Complete	↓	61590	Catrin Hird	06/08/15	Steve Nixon	VM-2500-S - Conscious Sedation - Cath Lab Mailing Group	
✓ Complete	↓	61582	Ryan Swaine	06/08/15	Steve Nixon	VM-2500-S - Conscious Sedation	

✓ Complete	⬇	61581	Ryan Swaine	06/08/15	Steve Hardaker	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	61580	Ryan Swaine	06/08/15	Keith Taylor	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	61579	Ryan Swaine	06/08/15	Jonathan Connor	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	61578	Ryan Swaine	06/08/15	John Lamb	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	61577	Ryan Swaine	06/08/15	Derek Lamb	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	61576	Ryan Swaine	06/08/15	Catrin Hird	VM-2500-S - Conscious Sedation	
✓ Complete	⬇	56494	Catrin Hird	04/02/15	Derek Lamb	SpiroTrue H Feedback Surveys: Received	
✓ Complete	⬇	56197	Catrin Hird	29/01/15	Steve Nixon	Versastream - Respirationics	
✓ Complete	⬇	55850	Sophie Lines	14/01/15	Ryan Swaine	Further feedback from IMTC - VM2101 VM2103 and VM2105	
✓ Complete	⬇	55848	Sophie Lines	14/01/15	Ryan Swaine	VM2101, 2103 and 2105 - Al Hayat Pharmaceuticals	
✓ Complete	⬇	42763	Steve Hardaker	09/05/13	Catrin Hird	EyeMax feedback	
✓ Complete	⬇	42762	Steve Hardaker	09/05/13	Steve Nixon	EyeMax feedback	
✓ Complete	⬇	38741	Steve Hardaker	10/09/12	Steve Nixon	R-23V warranty	
✓ Complete	⬇	38731	Keith Taylor	09/09/12	Steve Nixon	Great Western Hospital 02 Sensor Business	
✓ Complete	⬇	38730	Keith Taylor	09/09/12	Derek Lamb	Great Western Hospital 02 Sensor Business	
✓ Complete	⬇	38729	Keith Taylor	09/09/12	Steve Hardaker	Great Western Hospital 02 Sensor Business	
✓ Complete	⬇	37218	Steve Hardaker	19/06/12	Lisa Leggoe	Butterfly positioner feedback	
✓ Complete	⬇	37217	Steve Hardaker	19/06/12	Catrin Hird	Butterfly positioner feedback	
✓ Complete	⬇	37216	Steve Hardaker	19/06/12	Steve Nixon	Butterfly positioner feedback	
✓ Complete	⬇	30841	Catrin Hird	21/09/11	Steve Hardaker	R-22MEDV 0110071 0110021 Drager Draeger Price	
✓ Complete	⬇	30840	Catrin Hird	21/09/11	Steve Nixon	R-22MEDV 0110071 0110021 Drager Draeger Price	
✓ Complete	⬇	28887	Catrin Hird	08/06/11	Steve Nixon	Printed manuals for Bluepoint products	
		28504	Catrin	13/05/11	Steve	The use of capnography to	

✓ Complete	⬇		Hird		Nixon	confirm tracheal intubation during cardiac arrest	
✓ Complete	⬇	28503	Catrin Hird	13/05/11	Ryan Swaine	The use of capnography to confirm tracheal intubation during cardiac arrest	
✓ Complete	⬇	28502	Catrin Hird	13/05/11	Steve Hardaker	The use of capnography to confirm tracheal intubation during cardiac arrest	
✓ Complete	⬇	27350	Steve Hardaker	17/02/11	Derek Lamb	Printed manuals for Bluepoint products	
✓ Complete	⬇	27349	Steve Hardaker	17/02/11	Steve Nixon	Printed manuals for Bluepoint products	
✓ Complete	⬇	26002	Steve Hardaker	19/11/10	Ryan Swaine	Feedback re. VM-2500	
✓ Complete	⬇	26001	Steve Hardaker	19/11/10	Catrin Hird	Feedback re. VM-2500	
✓ Complete	⬇	26000	Steve Hardaker	19/11/10	Steve Nixon	Feedback re. VM-2500	
✓ Complete	⬇	22392	Sarah Wilford	12/01/10	Steve Hardaker	Microstim in Vets	
✓ Complete	⬇	22391	Sarah Wilford	12/01/10	Ryan Swaine	Microstim in Vets	
✓ Complete	⬇	22390	Sarah Wilford	12/01/10	Steve Nixon	Microstim in Vets	
✓ Complete	⬇	22372	Sarah Wilford	11/01/10	Steve Hardaker	Pulse Oximeter Feedback - Paramedics	
✓ Complete	⬇	22371	Sarah Wilford	11/01/10	Ryan Swaine	Pulse Oximeter Feedback - Paramedics	
✓ Complete	⬇	22370	Sarah Wilford	11/01/10	Steve Nixon	Pulse Oximeter Feedback - Paramedics	
✓ Complete	⬇	21060	Sarah Wilford	29/09/09	Ryan Swaine	VM-2105 Test	
✓ Complete	⬇	21059	Sarah Wilford	29/09/09	Steve Hardaker		
✓ Complete	⬇	21058	Sarah Wilford	29/09/09	Ryan Swaine		
✓ Complete	⬇	21057	Sarah Wilford	29/09/09	Derek Lamb		
✓ Complete	⬇	20073	Sarah Wilford	28/07/09	Steve Hardaker	VM-2101 Feedback from a Paramedic	
✓ Complete	⬇	20072	Sarah Wilford	28/07/09	Ryan Swaine	VM-2101 Feedback from a Paramedic	
✓ Complete	⬇	20071	Sarah Wilford	28/07/09	John Lamb	VM-2101 Feedback from a Paramedic	
✓ Complete	⬇	20070	Sarah Wilford	28/07/09	Derek Lamb	VM-2101 Feedback from a Paramedic	

Complete		20069	Sarah Wilford	28/07/09	Steve Nixon	VM-2101 Feedback from a Paramedic	
Complete		18925	Sarah Wilford	20/04/09	Steve Hardaker	The Use of the Microstim in ICU	
Complete		18924	Sarah Wilford	20/04/09	Steve Nixon	The Use of the Microstim in ICU	
Complete		18203	Ryan Swaine	04/03/09	General	VM-2101 feed-Back from Kuwait	
Complete		7477	Steve Hardaker	28/11/06	General		
Complete		7049	Steve Hardaker	01/11/06	General		